



Name: \_\_\_\_\_ DOB \_\_\_\_\_

## Patient Agreement & Membership Model

### **Congratulations!**

We would like to take this opportunity to welcome you to our practice and to thank you for choosing Incredible Health! We look forward to providing you with personalized, comprehensive health care focused on wellness and prevention. Our goal is to help you get to your best state of health.

Our office is open Monday through Friday from 8a -5pm. **Dr. Toni Harrison, MD, ABAARM, FAARM is available for appointments on Monday, Wednesday, and Friday.** Dr. Harrison is also available for phone consultations as needed. We do not take health insurance and we are not open on the weekend.

As your Functional Medicine physician, Dr. Harrison works closely with the Institute of Functional Medicine, (IFM), the American Academy of Anti-Aging Medicine (A4M), the International Peptide Society (IPS), diagnostic labs, and with our compounding pharmacies to provide the most current, data driven, and peer reviewed protocols for the most thorough patient care in the Phoenix area.

Dr. Harrison has also created her own line of medical grade supplements to provide the quality of dietary support she expects from nutritional supplements

**The following section answers many of the questions that new patients have. As you read, please initial the areas indicated:**

\_\_\_\_\_ Before your first appointment with Dr. Harrison, please make sure you have submitted the proper paperwork to the office:

1. A registration form (demographics)
2. A Release of Medical Information form,
3. The Incredible Health intake questionnaire, and
4. The appropriate consent(s) read and signed.
5. The Patient Agreement, with signed patient initials indicating knowledge and consent to included policies.
6. Any previous labs, reports, etc. that you want reviewed at your consult.
7. ID/Driver's License & Health Insurance card (for blood work).

8. **All your current medications and supplements.** Please bring them with you to your first appointment

These forms can be found on the Incredible Health website: [www.incrediblehealthcenter.com](http://www.incrediblehealthcenter.com) > New Patients > Forms.

\_\_\_\_\_ **Please register for the patient portal** in Power2Practice. You can log in by going to [www.incrediblehealthcenter.com](http://www.incrediblehealthcenter.com) and click Patient Portal. The portal is HIPAA protected. You will also have access to your invoices & lab reports. **Dr. Harrison will not reply via your personal email when a reply includes medical information. Please use the Patient Portal for communication with Dr. Harrison or staff.**

\_\_\_\_\_ All patients will have a 2-hour Initial (first) visit with Dr. Harrison

\_\_\_\_\_ Annual visits are 1 hour. This time will be spent reviewing your most current saliva test and to renew prescriptions.

\_\_\_\_\_ **2 visits per year** are required to maintain care and current prescriptions with Incredible Health: An Initial (or Annual) and a 6 month follow up visit.

\_\_\_\_\_ Patients receiving **Bioidentical Hormone Replacement Therapy**: you will need a saliva *twice* in the first year of treatment: the initial saliva profile test to determine your care needs, and six months later to confirm that we are moving you in the right direction. Patients agree to test via saliva once a year after the first year of care as well provide a new panel of blood work, annually. This is required to maintain care with Incredible Health. If your PCP orders your annual blood work, please call us to add testing for Incredible Health.

\_\_\_\_\_ Patients receiving **Peptide Therapy**: we will need new blood work, annually or as needed, per Dr. Harrison. When you order 3 months of peptides at a time, you will receive **10% OFF your purchase**, plus you'll save on shipping!

\_\_\_\_\_ Liquivida IV Nutrition is ordered as needed. As such, we will invoice your account when we schedule your appointment.

\_\_\_\_\_ If you begin care with Incredible Health via a phone consultation, *we ask that you agree to be seen physically, in office, at your 6 month Follow Up appointment*. **Failure to do so will result in the patient being discharged from Incredible Health.**

\_\_\_\_\_ **Dr. Harrison will not review labs, medical records, or reports for any person under the age of 18.** She is not a Primary Care Physician, nor is she a Pediatric Physician.

\_\_\_\_\_ Dr. Harrison will not review labs, medical records, or reports, for any person, that is not a current patient of Incredible Health.

\_\_\_\_\_ Dr. Harrison does not and will not write prescriptions for opiates, benzodiazepines, or psychiatric medications such as Prozac or Lexapro.

\_\_\_\_\_ Dr. Harrison does not write routine prescriptions (blood pressure medications, antibiotics, etc.) that are typically managed by a Primary Care Physician.

\_\_\_\_\_ If you choose to use your health insurance for bloodwork, we will include the necessary diagnosis codes in the requisition. **We are not the billing agency**, and we are not privy to the requirements of your insurance. Please be aware of the requirements for your health insurance. *We will re-submit once if your insurance requests additional information however, **additional administrative time spent working with your insurance will incur a fee of \$25 and up.***

\_\_\_\_\_ If you need to cancel or reschedule an appt, please provide a 24-hour notice via phone call, email, or text. If you cancel with less than 24 hours prior to your appointment, you will be charged a \$50, non-refundable, cancelation fee.

\_\_\_\_\_ There is a \$25 fee for a declined credit card.

\_\_\_\_\_ Medicare does not cover Female Hormone care and pays a very small portion of any visit with Incredible Health. You will receive a bill for unpaid services after Medicare declines coverage.

Patients will be discharged from Incredible Health for:

\_\_\_\_\_ Exposing private body parts.

\_\_\_\_\_ Threatening behavior or hate speech of any kind.

\_\_\_\_\_ Intimidation, manipulation, or retaliation will not be tolerated.

\_\_\_\_\_ Being nasty and rude to staff and then "sugar-sweet" to the medical provider.

\_\_\_\_\_ Telling Dr. Harrison how she should practice medicine or dictating your care.

## **Membership in Incredible Health**

Membership with Incredible Health is \$99 a month (\$1,188 per year). If you choose to pay the full year in advance, you will receive one month free (\$1,089 per year).

### EXHIBIT A - Membership Benefits\*

**Pellet Clients:** 4<sup>th</sup> pellet (every 12 months), NO INSERTION FEE (\$325 value). Cost of pellets and supplies only.

**Hormone Clients:** Follow up visit (6-month visit), NO OFFICE VISIT FEE (\$295 value).

**Two B12** injections, per month (\$480 value, annually).

**IV Nutrition:** 10% off, year-round.

**ProLon Fast Mimicking Diet:** 10% off, year-round (\$25 off per kit).

**10% OFF** Member Prices for office visits (minimum \$50 value)

**10% OFF** Private Label Supplements (in store and online).

**5% OFF** Metagenics (online only).

**One SECA scan** free every 12 months (\$60 value)

**\*Cannot be combined with any other offers**

For non-members, we have non-member pricing.

**Non-Member pricing examples are as follows\*\*:**

Pellet Visits- \$570 plus pellet costs.

Annual Visit -\$695 (60 min, focused visit).

Follow Up Visit - \$495 (30 min)

\*\*Not eligible for membership discounts

**MEDICARE CLIENTS – Membership fees are not a covered benefit. Membership benefits will not apply to services that are billed to Medicare. A signed ABN will still be required for every visit for Medicare patients whether you plan on billing Medicare or not.**

Name \_\_\_\_\_ Date: \_\_\_\_\_

Witness \_\_\_\_\_ Date: \_\_\_\_\_

\*\*\*\*\*

We look forward to providing you with Incredible Health!

Sincerely,

**Dr. Toni Harrison, MD, ABAARM, FAARM**

**Amy Anderson, Patient & Clinic Coordinator, Medical Assistant, BA**

**Samantha Hayes, Receptionist & Front Desk Concierge, BA**